

Appendix D (Aafes Buy on Line Pick up in Store Program)

Aafes Buy on Line Pick up in Store program (BOPIS)

When placing an order a person in quarantine can indicate on his order who will pick up the order on their behalf. This program would eliminate the need for an agent to render payment since it is already paid for on line.

While many items are available in this program, there may be occasions when a product is in the store, but not available in BOPIS. In this case the transaction would have to take place in the store by your agent.

Note: If they select an item that is shipped from CONUS, it will take 4 – 8 weeks

How it's done

1. Select an item eligible for store pick up and select color, size and quantity(if applicable) and add to your shopping cart
2. Select a store for pickup by choosing a zip code, city or state. You can also choose by the base name.
3. Proceed to checkout and submit order.
4. Receive an email notification when your order is ready for pickup.

Pick Up In Store Overseas

Qualifying orders for Pickup in Store Overseas typically will take 4-8 weeks from the date the order is shipped by the CONUS fulfiller. Orders are subject to ship capacity and/or port delays. You will receive additional email notifications to track your order right to the store.

Pick up your order on-time. Customers have 7 days from the time the order is ready email is received to pick up their order in store. After 7 days the order is cancelled and the items returned to inventory.

Be sure to check your order over carefully. Once the order is complete, you will receive an email confirmation. If the item was ordered before 2PM and is available in the store of your choice, you will be notified that it is able to be picked up TODAY!

It's that easy! If you need help, please contact us. We're here for you.

Additional information on-line at:

<https://www.shopmyexchange.com/customer-service/shipping-delivery/click-to-brick/> < Caution-<https://www.shopmyexchange.com/customer-service/shipping-delivery/click-to-brick/>

In reference to Patronage from AR 215-8 AF 34-211(I)

F–4. Exceptions to exchange and commissary patronage—U.S. territories and possessions

a. DOD civilian employees and their dependents may be granted limited exchange and commissary access by the garrison and installation commander in accordance with table 7–2. DOD civilian employees must be assigned under a valid transportation agreement (as defined in 41 CFR, Chapter 302). An annual report of all approved exceptions is required for the 12–month period prior to 30 January.

b. Employees of firms under contract to the U.S. Government and their dependents may be granted limited exchange and commissary access by the garrison and installation commander in accordance with table 7–2. Employees must be hired in the 50 states or the District of Columbia and must exclusively serve the DOD. An annual report of all approved exceptions is required for the 12–month period prior to 30 January.

c. Non-DOD federal employees and their dependents may be granted limited exchange and commissary access by the Secretary of the Army or the Secretary of the Air Force and combatant commanders in accordance with table 7–2. Delegation of this authority outside the Secretariat or Combatant Command Headquarters concerned is prohibited. Employees must be assigned under a service agreement or tour renewal agreement (defined in 41 CFR, Chapter 302). Requests will be sent to the garrison and installation commander by the federal agency and then forwarded through command channels to the appropriate address in paragraph F–1, for consideration and processing to the applicable Secretariat. An annual report of all approved exceptions is required for the 12–month period prior to 30 January.

Also, anyone can dine at AAFES Food facilities.

Carl Carpenter
General Manager
KMC Consolidated Exchange
Army & Air Force Exchange Service
Office: 49-(0)6371-4079602
Mobile: 49-(0)151-27787515
IP Phone: 214-465-1472

Carpenterc@aafes.com

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