

# REACH US



Reach AER at **1-866-878-6378** or  
access the 24-hour hotline  
through the American Red Cross  
at **1-877-272-7337**



Find AER on Instagram,  
Facebook, X, LinkedIn, Threads,  
Reddit and YouTube.



Visit [www.ArmyEmergencyRelief.org](http://www.ArmyEmergencyRelief.org)  
or scan QR code for more information.



## EMPOWERING SOLDIERS



## ENHANCING LIVES

Army Emergency Relief  
2530 Crystal Dr.  
Suite 13161  
Arlington, VA 22202



# ARMY EMERGENCY RELIEF

Official nonprofit  
of the U.S. Army

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**1-866-878-6378**  
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# ABOUT ARMY EMERGENCY RELIEF

# WHO AER HELPS

# HOW TO GET ASSISTANCE

## Our Mission

Supporting the well-being of Soldiers, retired Soldiers and Army Families by helping alleviate financial stress and promoting economic stability.

AER is **rated four stars** by Charity Navigator, putting it in the top 10 percent among all U.S. nonprofits.

**83 cents** of every dollar donated goes directly to programs that support Soldiers and Army Families.

## How We Help

**Basic needs & housing:** housing assistance, food insecurity, emergency care repair

**Crisis assistance:** disaster response, domestic violence, funeral expenses, Wounded Warriors

**Health & wellness:** medical co-pays not covered by TRICARE, cranial helmets, dental care for dependents, special-needs equipment

**Workforce development:** spouse re-licensing and recertification fees, Career Skills Program support

**Family support:** emergency travel, childcare, immigration, visa & passport fees, scholarships



Every year, AER assists more than **30,000** Soldiers, retired Soldiers and Families

## Eligibility

- ★ Active duty, retired and medically retired Soldiers and their eligible dependents
- ★ Army Reserve and National Guard Soldiers on active duty for more than 30 consecutive days and their eligible dependents
- ★ Army Reserve and National Guard Soldiers who are retiring and receiving DFAS Retired Pay and their eligible dependents
- ★ Surviving Spouses and children of Soldiers who died while on active duty or as retirees

### How can you help?

- ★ Remind fellow Soldiers about AER
- ★ Support AER through donations

[www.ArmyEmergencyRelief.org/donate](http://www.ArmyEmergencyRelief.org/donate)

## Levels of Approval

- ★ Company commanders or first sergeants can approve assistance up to \$2,000
- ★ Installation AER officers can approve assistance up to \$4,000
- ★ Garrison commanders or command sergeants major can approve assistance up to \$5,000

## Direct Access to AER

- ★ Soldiers are allowed two financial requests within a 12-month period without unit commanders' review with the following safeguards:
- ★ Soldiers E-1 through E-4 must have completed Initial Entry Training
- ★ Soldiers must have at least 12 months' time in service or have finished IET (whichever is greater)
- ★ Unit commanders' approval is required for Soldiers determined to be at "high risk" (as per AR 600-85)